

BEFORE  
THE PUBLIC SERVICE COMMISSION OF  
SOUTH CAROLINA  
DOCKET NO. 2005-221-C - ORDER NO. 2005-551  
OCTOBER 5, 2005

IN RE: Petition of Verizon Information Services, Inc.     ) ORDER HOLDING  
for Approval of Font Size Change in the                 ) MATTER IN ABEYANCE  
Verizon Directory.   )

This matter comes before the Public Service Commission of South Carolina (the Commission) on the Petition of Verizon Communications (Verizon or the Company) for approval of a font size change in the Verizon directories. Verizon alleges that the requested changes would be in compliance with 26 S.C. Code Ann. Regs. 103-631(J). The Company is proposing to reduce the font size in its directories from 7 point to 6.5 point, which will allow an additional column of listings on each page of the directory. According to the filing, this transaction will result in fewer pages in each directory and a slightly thinner book.

Pursuant to the instructions of the Commission's Docketing Department, the matter was noticed in newspapers of general circulation in the Company's service area, with proof of the publication of said notice filed with this Commission. No Protests or Petitions to Intervene were received.

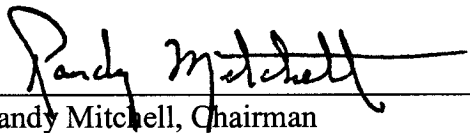
This Commission, however, has concerns about the proposed reduction in font size. We are concerned that further reductions in font size and adding more columns on each page of the directories may reduce the readability of directories, especially for the

elderly. The Office of Regulatory Staff (ORS) has also requested a 21 day extension from September 28, 2005, to provide this Commission with its position on this matter. This extension is granted. Further, we request that Verizon Information Services provide this Commission with a sample page, demonstrating the effect of the proposed change in font size and column formatting, so that we may view the effect of the proposed change.


Accordingly, the matter is held in abeyance at this time.

This Order shall remain in full force and effect until further Order of the Commission.

BY ORDER OF THE COMMISSION:

  
\_\_\_\_\_  
Randy Mitchell, Chairman

ATTEST:

  
\_\_\_\_\_  
G. O'Neal Hamilton, Vice-Chairman

(SEAL)